



**Delaware County Department of
Human Services**

HUMAN SERVICES BLOCK GRANT

PUBLIC MEETINGS

AUGUST 23RD AND 29TH 2023

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Mission/Vision Statements

Human Services Mission Statement

Delaware County Human Services is committed to addressing the social service needs of County residents in an inclusive and equitable manner with a holistic, trauma informed, culturally competent, fiscally responsible approach, designed to meet the statutory mandates of the respective program offices.

Human Services Racial Equity Statement

The Delaware County Department of Human Services acknowledges and understands historical and ongoing systemic racism exists in our work environment.

Racialized practices and behaviors which result in disparities and inequities within our Department will not be allowed to continue and must change.

The Department's goal is to create an organizational culture of inclusion and equitable success where the unique voices of all are valued, thereby bringing demonstrated diversity and creativity to our workplace and services provided.

Adult and Family Services Mission and Vision Statements

Adult and Family Services oversees a wide range of community services to families and adults in Delaware County. Our responsibilities include oversight of contracted services under the Continuum of Care (CoC) for Homeless programs, including homeless prevention, emergency shelter, and permanent housing. Adult and Family Services also provides contractual oversight for food assistance programs, medical assistance transportation, and a variety of other supportive services.

Adult and Family Services supports agencies through ongoing education and the provision of tools to ensure equity in their services to assist families and adults in leading safe, healthy, and productive lives and break the cycle of homelessness. Families and adults will receive equitable, trauma-informed and outcome-focused services from provider agencies.

Drug and Alcohol Mission and Vision Statements

The mission of the Delaware County Single County Authority is to assure the provision of a comprehensive array of quality alcohol and other drug services for eligible children and adults that will assist them to maximize their human potential.

Who We Are: The Office of Drug and Alcohol is an administrative office that oversees the delivery of treatment and prevention services in Delaware County.

What We Do: The Division of Drug and Alcohol Programs provides funding for prevention, intervention, and treatment services to all eligible Delaware County children, adults, and families.

Intellectual and Developmental Disabilities Mission and Vision Statements

The mission of the Delaware County Office of Intellectual and Developmental Disabilities is to advance the health, welfare, rights, independence, and community inclusion of children and adults with intellectual and developmental disabilities and/or Autism Spectrum Disorder in Delaware County.

We envision a community that includes people with Intellectual and Developmental Disabilities and/or Autism Spectrum Disorder as full members of society who self-determine to the greatest extent possible, visualize fulfilling lives, and utilize natural and paid supports, as necessary, as part of a meaningful life.

Mental Health Mission and Vision Statements

Delaware County Department of Human Services, Mental Health Office's mission is to assure the provision of a comprehensive array of quality mental health services and supports for eligible adults and children that will assist participants in maximizing autonomy, independence, and self-determination.

We do this by collaborating with as many adults, families, systems, and providers as possible to identify individuals who are in need of mental health services. We strive to educate all of our stakeholders and our systems partners regarding the need for and the delivery of culturally competent, trauma informed, and evidence-based services.

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Human Services Block Grant Planning

Human Services Block Grant

- ▶ Initiated in Fiscal Year 2012/2013 with Act 80
 - ▶ Delaware County among the 20 Pilot Counties
 - ▶ Combines funding for an overall Human Services Plan
- ▶ Categorical Programs Included
 - ▶ Mental Health
 - ▶ Intellectual and Developmental Disabilities
 - ▶ Drug and Alcohol
 - ▶ Adult and Family Services

Planning Team

Sandra Garrison, Chief of Human Services and Community Services

Angelique Hiers, Human Services Director

Gaston Gonzalez, Chief Financial Officer, Human Services

Janet Dreitlein, MH/IDD Administrator

Donna Holiday, Mental Health Deputy Administrator

Aleasha Redden-Revell, OIDD Deputy Administrator

Pam Bell, Drug & Alcohol Administrator

Dana Rachko, Drug & Alcohol Assistant Administrator

Jessica Fink, Adult & Family Services Administrator

Samantha Stockbine Fiscal Officer I, Human Services

Vandy Moseray, Fiscal Officer, Human Services

Warner Williams, Fiscal Officer II, Human Services

MH/IDD and D&A Advisory Boards

Stakeholders

- ▶ Children's Cabinet & Coalition
- ▶ MH/IDD Advisory Board
- ▶ D&A Planning Council
- ▶ Delaware County Advocacy and Resource Organization
- ▶ NAMI
- ▶ Voice & Vision
- ▶ Partners For Success Coalition
- ▶ Police Departments
- ▶ Delaware County Treatment Court Teams
- ▶ Delaware County Anti-Trafficking Coalition
- ▶ A&FS, D&A, IDD, & MH Providers
- ▶ Community Support Program
- ▶ Compeer
- ▶ Homeless Services Coalition
- ▶ Community Care Behavioral Health
- ▶ Employment Forum
- ▶ DelCo Collaborative
- ▶ ODP & OMHSAS Field Offices
- ▶ Springfield Cares Coalition
- ▶ OIDD Families w/Participant Directed Services
- ▶ District Justices
- ▶ Delaware County School Administrators

- ▶ Flexibility
 - ▶ Maintain Substance Use Services
 - ▶ Provide programming for the Intellectual and Developmental Disabilities population
 - ▶ Support residents experiencing homelessness
- ▶ Retained Earnings
 - ▶ Homeless case management
 - ▶ Shelters
 - ▶ Rental Assistance
 - ▶ Provider staff recruitment/retention

Department of Human Services - Looking Back

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Fiscal Year 2022/2023 Accomplishments

Human Services Administration Accomplishments

Successfully transitioned to new behavioral health managed care organization.

Enhanced partnership with the County Criminal/Juvenile Justice System in an effort to prioritize treatment and reduce incarceration/detention.

Partnered with community organizations to ensure County residents have equitable access to key programs and address barriers to services.

Continued Healthy Kids/Healthy Schools Initiative in conjunction with the District Attorney's Office.

Distributed and posted service maps for all Human Services Programs.

Our No Wrong Door activities has increased access to social determinants of health like food, shelter, childcare, and treatment which help to divert individuals from poverty, criminal justice system and high levels of care by collaborating with various County Offices/Township/Boroughs/ Community Partners to provide an overview of Human Services programs and resource.

Adult and Family Services Accomplishments

Created a new partnership with HumanGood to provide us with six housing slots for homeless or near homeless seniors, 62 years and older at Grace Court.

Breaking Bread Community, an Upper Darby Shelter, opened December, 2022 to provide overnight shelter to 17 single adults; 55 unduplicated individuals, (15 individuals were 61 years or older) were served December 21, 2022 through June 30, 2023.

Increased collaboration between shelters and Project Share to provide life skills groups and treatment services.

Saint Joseph's Family Hope Center (formerly Family Promise) contracted to expand emergency shelter for families in Delaware County.

Adult and Family Services Accomplishments

Over a two-year period, forty-six Emergency Housing Vouchers were distributed through Delaware County Housing Authority to Domestic Violence Survivors, persons in shelter and rapid rehousing programs.

Delaware County Housing Authority provided 32 Mainstream vouchers for homeless persons with disabilities verified by the Social Security Administration.

Creation of a training committee comprised of CoC providers and community stakeholders to develop a core training curriculum for all homeless services providers.

Successful application for Home4Good funds to provide furniture, rent assistance, Septa passes and Temporary Emergency Shelter.

Drug and Alcohol Accomplishments

Supported MVP Recovery LLC as they expanded from offering recovery housing services and outpatient treatment to offering level of care screening and assessment and Certified Recovery Specialist Warm Handoff (CRS WHO) services. Their CRS WHO services greatly expanded the number of community engagements of individuals accepting referrals into treatment for substance use disorder, in addition to continuing to offer these services in hospitals/Emergency rooms. MVP Recovery LLC also implemented the Law Enforcement Treatment Initiative, with Single County Authority's support and funding, partnering with the District Attorney's office and outreaching to many police departments in the County who are key to allowing such a program to be successful. Since inception, 83 individuals have completed treatment services through this program.

Over 30 individuals have been housed successfully through the Finally Home program. The Finally Home program is designed to assist individuals with an Opioid Use Disorder or Stimulant Use Disorder stabilize their housing. The program provides assistance for up to six months of rent along with move in costs such as security deposit and moving costs.

Expanded Single County Authority anchor providers by adding two additional sites with existing providers to now have 7 total anchor provider locations. Services include screening and level of care assessment and is the first step to accessing treatment and supports for substance use disorders.

Drug and Alcohol Accomplishments

Office of Drug and Alcohol Prevention staff worked with contracted prevention providers to increase the strategic prevention framework plan and programming to add gender affirming and culturally appropriate services as well as increased training opportunities for staff and community parenting programs. A successful training series with topics that included race and substance use, gender and substance use, poverty and substance use, and disabilities and substance use with a variety of qualified and informative speakers.

Awarded a grant by the Pennsylvania Department of Drug and Alcohol Programs to establish a crisis stabilization center in Delaware County which will provide access to screening and assessment, screening for mental health symptoms, coordination and referral to medication assisted treatment, and engagement with certified recovery specialist services.

With the closure of a major hospital system within the County, the Single County Authority did not have a halt in services but rather expanded their network and programming to other providers so residents would still have options for treatment and recovery services.

Intellectual and Developmental Disabilities Accomplishments

Initiated a cross-system collaborative team to support individuals who are involved in multiple systems.

Recognized at the Everyday Lives Ceremony for outreach and community engagement by the intake unit.

Achieved the Quality Management goal of reducing restraints.

Independent Monitoring for Quality review of 180 individuals reported no immediate health and safety/priority concerns.

Intellectual and Developmental Disabilities Accomplishments

Added incident management position, which allowed the office to complete 107 investigations, and maintain compliance with the Office of Developmental Program timelines.

Conducted monthly trainings for new perspective providers to discuss Life Sharing and services.

Enrolled an individual in the Life Sharing Program.

Successfully supported the transitions of individuals into the community from prison.

Mental Health Accomplishments

Development of Delco Connect to provide support to families while waiting for service capacity.

Development of processes and go live for the Multi-System Youth Pilot with Georgetown University and the Stoneleigh Foundation.

Became one of only four Pennsylvania Counties to secure a four-year System of Care Grant.

Operationalization of the Mobile Crisis for Law Enforcement Program through the Congressional Directive Spending awarded to Delaware County. The initiative involves coordination between Human Services, The District Attorney, Emergency Services, and local law enforcement.

Mental Health Accomplishments

Secured \$2,000,000 in Community Hospital Integration Project Program to develop a Forensic Center supporting diversion, and step down from prison, and a Mobile Restoration of Competency Program.

Worked with our Criminal Justice Partners to improve collaboration for those individuals who are re-entering the community.

Worked with the Court & Community Connections Administrator and the District Attorney's Office to move forward the Healthy Kids, Healthy Schools Initiative.

Secured a grant for \$250,000 from the Office of Mental Health and Substance Abuse Services to evaluate our County crisis services and bring them in line with the Substance Abuse and Mental Health Services Administration Crisis Toolkit.

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Fiscal Year 2023/2024 Goals and Initiatives

Human Services Administration Goals and Initiatives

Commence transition from Civil Service

Increase staff retention

Evaluate providers and programmatic polices on a comprehensive basis with the Statistics, Data, and Quality Unit to ensure decision making is data driven.

Collaborate with executive leadership and quality teams to develop the 1st annual Department of Human Services integrated quality improvement workplan and annual evaluation.

Expand Department of Human Services internal quality management capacity by increasing quality staff, with a focus on efficiency, increased data collection and standardization of procedures.

Outreach hours will be increased in our County Offices / Libraries / Community Providers which will offer time for residents to learn more about our Human Services programs as well as be immediately linked to these programs.

Research and develop enhanced forensic infrastructure to decrease recidivism and increase community tenure and access to social determinants of health especially in the areas of transitional housing and programming for special populations.

Adult and Family Services Goals and Initiatives

Identify and activate a new Outreach Team to provide new outreach services to unsheltered residents in Delaware County.

Application for an expansion of our CE services to include a twenty-four-hour access point.

Share Food Program is in the process renovating a warehouse in Delaware County to be the Delaware County Food Bank.

Exploration of funding opportunities to bring back a SOAR program to assist homeless individuals with obtaining their Social Security benefits more expeditiously.

Reduce the number of households who become homeless and reduce the length of time they remain homeless as compared to the previous year.

Transition households from emergency shelter or Rapid Rehousing into permanent housing whenever possible.

Reinstate shelter space to pre-pandemic occupancy capacity.

Increase and secure ongoing forensic funding so we can continue to provide bridge funding for housing, food, transportation, ID's, clothing, and other social determinants of health which help to increase community tenure and wellbeing of those returning to the community from prison or a Regional Forensic Center.

Drug and Alcohol Goals and Initiatives

SCA will continue working on transportation needs throughout the county and offer travel resources including funding for ride share apps that offer health options. .

Promote SCA funded services in a meaningful way so that residents and stakeholders see the SCA as a resource for prevention, treatment, and recovery support but also as a starting point to accessing help for substance use disorders.

Continue to enhance collaboration between various providers, stakeholders, and County offices including the newly established Health Department.

In-county contracted Treatment and Prevention providers will meet for the first time together to collaborate on the needs of each other's programs in a Joint Provider Meeting

To complete a list of all substance free activities offered in Delaware County and make it accessible to the community. The Delaware County Single County Authority will coordinate and research instructional recreational businesses (running, outdoor activities, music schools, etc.) who would offer lessons/classes at free or discounted rates for individuals in recovery.

The Delaware County Single County Authority will coordinate and sponsor social wellness events (free of substance or gambling focus) through partnership with our contracted recovery house providers. The events include a softball tournament and outdoor hike at Ridley Creek State Park. The hike is partnering with a local animal (mainly dog) rescue. Events are open to the community. In addition to these events, Delaware County will have resource tables available with Treatment, Recovery and Prevention material. The purpose of this initiative is to bring the recovery community together to help reduce stigma related to substance use disorder while addressing the lack of social/recreational alternatives in Delaware County.

Engage hospital and emergency room staff to increase utilization of the Single County Authority's Certified Recovery Specialist Warm Handoff Program to serve individuals surviving overdoses and/or those with substance use disorders who present to the physical health system. In addition, the Single County Authority will continue to work with the newly contracted Certified Recovery Specialist Warm Hand-off provider who will be expanding these services exclusively in two of the 5 hospitals that serve Delaware County residents.

Intellectual and Developmental Disabilities Goals and Initiatives

Continue to enhance the Multi System cross collaborative Team to review, plan and coordinate levels of care for transitional age youth and adults.

Share and provide opportunities to discuss the benefits of Life Sharing and Supported Living for individuals exploring residential supports.

Provide opportunities for individuals to connect with community partners in order to engage in meaningful day activities, supported and competitive employment, and community participant supports. Explore data to review access and utilization of services as it relates to racial disparities.

To continue to provide education and support individuals, families, school partners as they transition from the educational system to the adult program.

Support individuals to have an Everyday Life by utilizing the tools from the LifeCourse Framework.

To expand our current Dual Diagnosed Treatment Team to support our individuals living in the community.

Mental Health Goals and Initiatives

Commence an assessment of Crisis Services and development of a plan to address service gaps and bring Delaware County's crisis services in line with the Substance Abuse and Mental Health Services Administration Crisis Toolkit.

Open the Transitional Age Youth Residential Treatment Facility.

Open the Forensic Long Term Structured Residence.

Open the On-Site Crisis Center and Base Service Unit on the Eastern End of the County.

Implement the Our Hair Initiative which works with our Communities of Color to raise both prevention awareness and the availability of services to assist our County work toward unique programming to equitably address the needs of all community members.

Implement Warm Handoff in Emergency Departments.

Expand our Dual Diagnosis Treatment Team to provide additional support to individuals with both mental health and intellectual and developmental disabilities gain and maintain community tenure.

Develop a Forensic Rehabilitation Center to divert or step down individuals with multiple needs from entering prison or remaining incarcerated.

Develop a Mobile Competency Restoration program to allow for competency restoration to happen where the person is as opposed to in a facility.



**Fiscal Year
2023/2024
Human
Services Block Grant
Budget**



**Fiscal Impact - Total
Funds**

\$50,229,572

Fiscal Impact

Mental Health

\$38,912,248 (77%)

Intellectual and Developmental Disabilities

\$ 7,843,449 (16%)

Drug and Alcohol

\$ 2,005,281 (4%)

Homeless Assistance

\$957,997 (2%)

Human Services Development Fund

\$510,596 (1%)

Delaware County Department of Human Services is committed to addressing the social service needs of County residents in an inclusive and equitable manner with a holistic, trauma informed, culturally competent, fiscally responsible approach, designed to meet the statutory mandates of the respective program offices.

Our Commitment

Comments or
Questions?
